

What's included

Up to 2 heads per annum are covered, All electrical, electronic and mechanical parts and labour.

What's excluded

Failures due to: incorrect operation, improper maintenance, head crash or 3rd party inks.
Accidental damage.

Terms and conditions

The above head inclusive contract is only available if :-

The printer has been supplied by Colourgen and serviced by Colourgen throughout the warranty period.

There has been no break between the warranty period and the contract start date

The printer is less than 3 years old or in the case of the V-64S; has printed less than 15km and in the case of the H-74S/H104S; has printed less than 50km. Printers older than 3 years or have printed in excess of 15km and 50km; will be subject to a PCI and overhaul charge which will be charged separately to any contract. A head inclusive contract may not be available for printers over 3 years old or over 15km and 50km of print.

The contract period is 12 months and cannot be terminated by the client during this period. No credits or refunds will be made.

Colourgen reserves the right to cancel the contract with 30 days notice if the printer has exceeded its rated life of 15km print in the case of the V-64S and 50km of print in the case of the H-74S and H-104S.

Contracts must be paid either annually in advance or quarterly in advance by standing order or direct debit (this applies to both resellers and end user invoicing.)

All other terms per our normal service contract terms and our standard terms of business.